

How to use ParentPay

Megan Griffiths - Chartwells

How to activate your account



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parentpay



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Parentpay |

<https://www.parentpay.com/>

ParentPay is the market leading online payment service for schools and families. We provide online payments, income management and dinner money ...

Parent Pay

If you have been instructed by your school in Scotland to access ...

Ways to pay

If you need to pay in cash - you can do so through PayPoint in ...

School meals

Paying for your child's school meals online gives you more ...

Activation

Activate a new account. You'll need an activation letter from ...

What ParentPay does

What ParentPay does ... ParentPay is an online payment system for ...

Parent FAQs

Most popular FAQs this month: NEW
- I have funds in dinner ...

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ParentPay - Home | Facebook

<https://www.facebook.com> > Places > Coventry, United Kingdom > Financial Service

★ ★ ★ ★ Rating: 1.8 - 432 votes

ParentPay, Coventry, United Kingdom. 18221 likes · 43 talking about this · 4 were here. Welcome to the ParentPay Facebook page! Like us for up to the...



12:54

08/05/2017



Parents

Schools

Get ParentPay

Who we are

Login

[Forgotten login details](#)

Welcome to
ParentPay

the trusted school online payments system

Add a child

Activate new account

STOP - Your browser MUST be updated to continue using ParentPay.

Please update to the latest version immediately and ensure JavaScript is enabled.

For more information, please [click here](#).



[Help](#) [English](#) ▾

Important: Existing users adding a child - [Please read](#)

Login

Email/Username

Password

[Forgotten your password?](#)

Login

[Back](#)

If you have been instructed by your school in Scotland to access ParentPay using your mygovscot myaccount, then please login here

Sign in with
mygovscot
myaccount

[What is mygovscot myaccount?](#)

Help

parent/guardian

Dear parent/guardian

Pupil: Courtney Bowyer Class: Orange

In an attempt to remove all cash and cheques from school we are asking all parents to only use our e-payment method to pay for **dinner money**. This can be done online using a very secure website called ParentPay or in cash at local stores where you see the PayPoint logo.

Already have a ParentPay account?

If you already have a ParentPay account, either with our school or another ParentPay school, you can simply login to that account and add your other children via the **Add a child** tab on your home page. You will need the below activation username and password to do this.

New to ParentPay?

You have a secure online account, activated using a unique activation username and password; you will be prompted to change these and to keep them safe and secure as your Username and Password for future logins.

If you have two or more children at a ParentPay school, you only need to activate one account to create your 'main account' and then add your other children via the **Add a child** tab on your home page.

Please visit www.parentpay.com and activate your account via the **Account login** area on the home page of the site.

Username: XLJPYDVD

Password: a86323560

ParentPay holds an electronic record of your payments to view at a later date. Once you have activated your account you can make online payments straight away.

Those parents wishing to pay cash should contact the school office to request the option of paying via PayPoint.

Please do not hesitate to contact the school office if you need assistance. Your support in using ParentPay will help the school enormously, thank you.

Yours sincerely

Headteacher

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[Help](#) [English](#) ▾

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Login

Email/Username

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Help



Activate your account today

IMPORTANT: Existing users adding a child - DO NOT CONTINUE [Please read](#)

Title

Please choose a title

Name

First name

Last name

Email address (this will be your username)

You will use your email address as your ParentPay username. We'll also send an email to you after you've activated so we can verify it's you.

Confirm email address

Create a password

Pay online for peace of mind

Use ParentPay to ensure money reaches school safely. Pay for school meals, trips, after school clubs and much more online or at one of 26,700 PayPoint stores.*



Get important alerts sent to your phone

Receive SMS text and emails alerts for low balances, new payment items and important messages from your school.



You will use your email address as your ParentPay username. We'll also send an email to you after you've activated so we can verify it's you.

Confirm email address

Create a password

Passwords must contain between 6 and 20 characters, at least one letter and one number and are case sensitive

Confirm password

☐ I confirm that I have read, understood and agree with the ParentPay [terms and conditions](#) and [privacy policy](#)

Activate now »

Get important alerts sent to your phone

Receive SMS text and emails alerts for low balances, new payment items and important messages from your school.



Helping keep children healthy

View your school's menu, book a meal or see your child's meal choices.*



*Some schools have chosen not to provide all listed services through ParentPay

How to book meals

STOP - Your browser MUST be updated to continue using ParentPay.

Please update to the latest version immediately and ensure JavaScript is enabled.

For more information, please [click here](#).



[Help](#) [English](#) ▾

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Login

Email/Username

Password

[Forgotten your password?](#)

Login

[Back](#)

If you have been instructed by your school in Scotland to access ParentPay using your mygovscot myaccount, then please login here

Sign in with
mygovscot
myaccount

[What is mygovscot myaccount?](#)

Help

Welcome,
Megan Griffiths (megan.griffiths@compass-group.co.uk)

Emma Ben Add child

Payment items

Transaction history

View school and caterer

ParentPay support



Emma

No unpaid bookings - dinner money balance £29.00



Make meal bookings

Pay for other items

View all items



Ben

No unpaid bookings - dinner money balance £43.70



Make meal bookings

Pay for other items

Set up Parent Account

Lunchtime meal activity

Date	Child	Details	Amount
Fri 05	Emma	<u>Lunch time</u>	<u>No meal</u>

Welcome,
Megan Griffiths (megan.griffiths@compass-group.co.uk)



Emma



Ben



Add child

Home



Child's page



Bookings



Make or view bookings



Unpaid bookings



View menus and choices



Emma's bookings

Make or view bookings

To book, please select from the options below and then select 'Make or view bookings.'

Make bookings for:

Week commencing:

[Make or view bookings](#)

Add to bookings balance

If you wish to add to your bookings balance, you can do so by selecting 'Add to bookings balance'.

[Add to bookings balance](#)



If your **Payment due** is zero (£0.00), simply confirm bookings and no further action is required.

Next week

- Home
- Child's page
- Bookings
 - Make or view bookings
 - Unpaid bookings
 - View menus and choices

PLEASE NOTE: When confirming your bookings, any **Payment due** must be paid within 2 hours. Failure to do so will result in unpaid bookings being cancelled.

If your **Payment due** is zero (£0.00), simply confirm bookings and no further action is required.

Week commencing 15th May 2017				
Mon 15 May	Tue 16 May	Wed 17 May	Thu 18 May	Fri 19 May
Veg-Power Pizza	Pasta Pack's Amazing Bolognese	Roast Turkey with Buds Crispy Spuds	Sadie's Sweet and Sour Chicken	Fish Fingers and Chips
Barry's Summer Bean Feast (V)	Pasta Pack's Mac 'N' Cheese (V)	Casey's Crumble with Buds Crispy Spuds (V)	Brilliant Chinese Vegetable Chow Mein (V)	Cheesy Picnic Plate
Jacket Potato with Cheese, Tuna or Baked Beans	Jacket Potato with Cheese, Tuna or Baked Beans	Jacket Potato with Cheese, Tuna or Baked Beans	Jacket Potato with Cheese, Tuna or Baked Beans	Jacket Potato with Cheese, Tuna or Baked Beans
Vegetables or Crunchy Salad	Vegetables or Crunchy Salad	Vegetables or Crunchy Salad	Vegetables or Crunchy Salad	Vegetables or Crunchy Salad
Crunchy Italian Biscuits with Fruit Slices	Sticky Toffee Pudding with Custard	Fruit Jelly with Ice Cream	Ginger and Pineapple Muffin	Crunchy Cookie with Fruit Slices

Booking summary

[Show symbols](#) | [Help](#) | [Hide info](#)

Emma Cartwright's Lunch time




Bookings added	5
Bookings cancelled	0
Cost of new bookings	£10.50
Current bookings balance	£29.00
Payment due	£0.00

[Cancel](#)

[Confirm bookings](#)

How to add a child

Welcome,
Megan Griffiths (megan.griffiths@compass-group.co.uk)

 Emma
 Ben
 Add child

Payment items >

Transaction history +

View school and caterer +

ParentPay support +



Emma

No unpaid bookings - dinner money balance **£29.00**



Make meal bookings

Pay for other items

[View all items](#)



Ben

No unpaid bookings - dinner money balance **£43.70**



Make meal bookings

Pay for other items

[Set up Parent Account](#)

Lunchtime meal activity

Date	Child	Details	Amount
Fri 05	Emma	Lunch time	No meal



Welcome,
Megan Griffiths (megan.griffiths@compass-group.co.uk)



My profile



Child profile



Add a child



Stored cards



Add a child

Add a child to your account

You can add another child to this account by merging your login details below.

▲ IMPORTANT:

1. If currently logged into more than 1 account, please log out of **all accounts**

Next, log back in to **the account you wish to continue using**; this username and password will remain active

Return to the **Add a child to your account** page

2. You will either have Username and Password or Account activation codes for the account you are adding

Enter these below, and click **Search**

3. Click **Add to my account** to confirm



Return to the [Add a child to your account](#) page

2. You will either have Username and Password or Account activation codes for the account you are adding

Enter these below, and click **Search**

3. Click **Add to my account** to confirm

Activation code 1 / Username:

Activation code 2 / Password:

Search

▲ IMPORTANT: Please do not log into your other account whilst merging your logins; you will be logged out of the system and will need to start again.